RESAVOICE

Your AI booking agent

PRESS KIT

With AI, every call can turn into a booking

Intelligent phone reception for hotels and restaurants

24/7 day & night

90+ languages

5 PMS validated

Phone and WhatsApp calls

EVENT

EquipHotel Paris 2026

DATES

2–5 November 2026

VENUE

Paris Expo Porte de Versailles

LIVE DEMONSTRATION

By phone and by WhatsApp call

PRESS RELEASE

ResaVoice turns phone answering into a booking experience

> At EquipHotel Paris 2026, ResaVoice is presenting a voice AI designed to answer calls for hotels and restaurants, talk with guests in more than 90 languages and guide them all the way to a booking, depending on the tools connected to the property.

Nice, October 2026 — A phone call can mean a booking, an urgent question or a service request. Yet when teams are already busy with guests, during a rush or outside opening hours, answering straight away can be difficult. ResaVoice offers AI-enhanced phone reception, available 24/7.

The solution engages in conversation with a natural voice, understands the request and replies in the caller's language. For a hotel, it can check availability and rates through the connected systems, present suitable options and guide the guest towards a booking. For a restaurant, it takes the booking, by phone or online, and records it directly in the restaurant's booking tool, such as Zenchef or Resadine. Depending on the configured journey, the guest can also receive a payment link and a confirmation.

ResaVoice is designed to reinforce the front-desk team. It handles simultaneous calls and recurring requests, while situations that require a human touch can be passed on to staff. The aim is to make reception more available and let teams stay focused on the guests on site.

ResaVoice is now validated with the **Mews, Opera, SIBO, Thaïs and Misterbooking** PMSs. Connection and automation options depend on the tools used by each property and on the scope agreed at go-live.

ResaVoice can also be reached **by WhatsApp call**, particularly for international callers.

At EquipHotel, ResaVoice invites professionals to try the solution on a real scenario: call, make a request in their own language, get an answer and follow the booking journey through to confirmation. The demonstration aims to show real-world use of the tool in under a minute.

24/7
Reception available day and night

90+
languages, one consistent standard of welcome

5 PMS
validated: Mews, Opera, SIBO, Thaïs, Misterbooking

4 channels
Phone, WhatsApp call, booking widget and chat

About ResaVoice

ResaVoice is a French company developing a conversational AI platform for hotels and restaurants. Its solution helps properties handle calls, inform guests and drive direct bookings, working with their business tools.
ResaVoice is based in Nice.

THE SOLUTION

From the first hello to a confirmed booking

ResaVoice handles the main steps of a booking call. The scenario is configured to suit each property, its rules and the technical connections available.

01
Answer
The voice agent greets callers at any hour, including when the line is busy or the team is unavailable.

02
Understand
It identifies the reason for the call, collects the necessary details and can continue the conversation in more than 90 languages.

03
Offer
For connected journeys, it checks availability and terms in the PMS or the booking tool.

04
Book
It guides the guest through confirming their request. A payment link can be sent, depending on the chosen journey.

05
Relay
The booking and call details are passed on to the relevant tools and teams, according to the configuration.

Use cases tailored to hospitality

HOTEL
Availability, rates, bookings, changes, late arrivals and practical information.

RESTAURANT
Table bookings, opening hours, special requests and passing on instructions.

CONCIERGE
Parking, breakfast, beach, excursions and practical information.

SPA & WELLNESS
Massages, treatments, availability and additional services, if the property wishes.

Keeping the human touch

ResaVoice handles the calls teams cannot take at that moment. On-site welcome, personalized advice and the handling of sensitive cases remain at the heart of the property's experience.

RESTAURANT FOCUS

No more phone interruptions in the middle of service

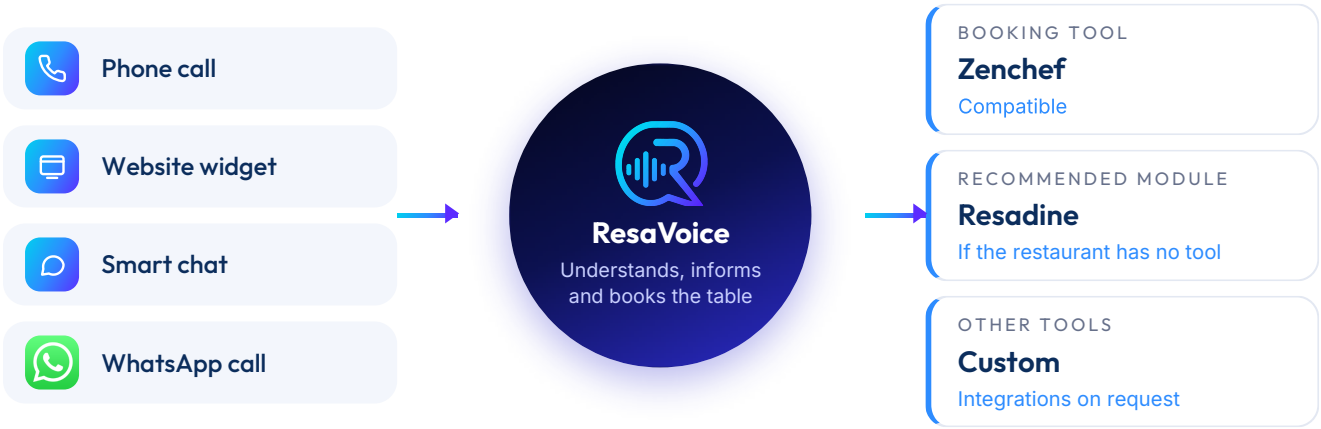
ResaVoice is also available for restaurants. By phone or online, guests can book their table at any time, and the booking is recorded directly in the restaurant's central reservation tool, such as Zenchef or Resadine.

The phone during service
Every ring interrupts the dining room or the kitchen, or goes unanswered.

No-shows
Booked tables left empty, with no confirmation or reminder.

Repetitive questions
Menu, allergens, opening hours, terrace: the same answers, a hundred times a week.

One booking, whatever the channel



No missed bookings
Every call is answered, even in the middle of a rush or after closing.

Smart table allocation
Dining room, booths or terrace: every booking gets the right table.

Remembered preferences
Allergies, favorite table, occasions: every regular is recognized.

Instant answers
Menu, allergens, hours, terrace: the right answer right away, with instructions sent to the kitchen.

Fewer no-shows
Automatic confirmations and reminders: booked tables actually get filled.

More covers
Each converted call adds a cover, with no extra work for the team.

Keep your tool

The restaurant doesn't have to change systems: ResaVoice connects to its existing booking tool. If it doesn't have one, the Resadine module provides a booking calendar, floor plans, guest history and confirmations, with a built-in voice agent, all in one subscription.

THE EQUIPHOTEL DEMO

An experience to try in under a minute

At the ResaVoice stand, visitors can call the assistant and play the role of a guest. The demonstration follows a real case, from the initial question to confirmation, in the language of their choice.

1

THE GUEST CALLS

ResaVoice answers instantly, day and night.

2

THE AI INFORMS AND BOOKS

It informs, guides, answers the guest's questions and suggests the best option.

3

THE GUEST CONFIRMS

A secure link lets the guest complete the booking with a payment method.

STEP		WHAT THE VISITOR SEES
1	**Call**	The agent answers and greets the guest.
2	**Dialogue**	It understands the request and adapts its answer.
3	**Availability**	It checks the information available in the connected journey.
4	**Booking**	It guides the guest to confirmation and, where applicable, payment.
5	**Follow-up**	The property receives the relevant information, according to its settings.

What the property can measure

A pilot can track calls handled, qualified requests, bookings created and direct revenue attributed to ResaVoice. These indicators make it possible to assess results in each site's own context, rather than relying on a generic promise.

A structured go-live

Deployment starts by scoping the calls, business rules and services offered. The required connections are then checked, and the journeys are tested with the property before launch. Scope and timelines are confirmed after technical validation.

KEY FACTS

ResaVoice at a glance

BUSINESS	Voice AI for hotels and restaurants	AVAILABILITY	24 hours a day, 7 days a week
CHANNELS	Phone, WhatsApp call, booking widget and chat	LANGUAGES	More than 90 languages
JOURNEYS	Answering, qualification, booking and payment, depending on configuration	RESTAURANTS	Compatible with Zenchef, plus the Resadine module
HEAD OFFICE	Nice, France	COMPANY	ResaVoice SAS SIREN 993 108 976
WEBSITE	www.resavoice.com		

Ecosystem

Validated by leading PMSs.
Connected to your existing tools.

Mews · Opera · SIBO · Thaïs · Misterbooking

Pricing guide

Monthly plans as presented in ResaVoice's sales documentation.

ESSENTIAL

€250 excl. VAT / month

Approx. 800 minutes included
i.e. approx. 400 calls of 2 min on average

PERFORMANCE

€500 excl. VAT / month

Approx. 1,800 minutes included
i.e. approx. 900 calls of 2 min on average

Setup	**€500 excl. VAT / property**
Additional minute	**€0.50 excl. VAT / min**

Final terms depend on the contract and on the scope of each property.

MEDIA CENTER

Why not hear it for yourself?

A QR code gives direct access to the ResaVoice media center, where journalists will find an image and video library and an animated presentation of the solution in action.

Scan to discover ResaVoice →

Download the press kit (PDF)
resavoice.com/presse

RESAVOICE.COM

Press contact and meetings

Eric Abihssira
President and founder

eric@resavoice.com

+33 6 03 24 83 59

www.resavoice.com

EVENT
EquipHotel Paris 2026

DATES
2–5 November 2026

VENUE
Paris Expo Porte de Versailles

Hall 7.3 · Stand B007

Also by WhatsApp call
ResaVoice can be reached by WhatsApp call, particularly for international callers.

RESAVOICE
Your AI booking agent